



County of **GREENE** State of Missouri

GREENE COUNTY COURTHOUSE  
SPRINGFIELD, MO 65802  
(417) 868-4055

**RICHARD T. STRUCKHOFF**  
COUNTY CLERK

November 9, 2004

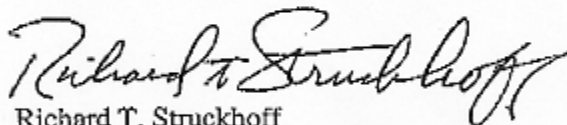
To Whom It May Concern:

On November 2, 2004, Greene County Missouri shattered a fourteen-year-old record for number of ballots cast in a single election: 126,325. Even though we surpassed the previous record by nearly 20,000 votes, most agree it was the smoothest Presidential Election we've ever administered. One of the largest contributing factors to our success was the Miken Voter System.

Each major election presents us with the same problem: how to get voters who moved within the county to the right precinct on election day, as required by Missouri law. In 78 of our 86 polling places, we assigned area college students trained as "precinct registrars". Using Palm Pilots and software purchased from Miken Technologies, the students were able to verify voters' eligibility, help them complete a change-of-address card, determine their correct voting location in another Miken database (on the same Palm Pilot!), and send them to the correct precinct. This process easily saved us several hundred phone calls during the busiest election day on record.

Since November 2<sup>nd</sup>, we've received numerous compliments on the manner in which this election was conducted. Most of the credit goes to our college students, election judges and staff. But we all recognize the important role Miken's hardware and software played in our success. Our hats off to Martin White and the folks at Miken Technologies.

Sincerely,



Richard T. Struckhoff